**SOP for Logging into VDI**

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This SOP describes on How to Login to MY-Connect Wipro VDI basis the latest changes that have taken place in Infrastructure after the Implementation of MFA in My-Connect VDI Infra.

**Pre-Requisites**: (Below Details are **MANDATORY** to log into VDI)

* Make sure you have Citrix Receiver version 4.9.6001+ version is installed in your Base machine through which you are trying to access your VDI.
* Update Cell details in, **My Wipro -> My Data -> My Office details**.
* Update details in <https://aka.ms/mfasetup> (select ‘Text code to my…..’)
* Register Cell details in <https://accountservices.wipro.com>
* In-case of any issue, reach IMG AD team on [socopr-grp@wipro.com](mailto:socopr-grp@wipro.com) / [Msoft-opr@wipro.com](mailto:Msoft-opr@wipro.com)
* Note: For non-Wipro / Contractor employees, pls reach your respective SPOC’s in Wipro, to further share your Cell & AD Id details with IMG AD team ([socopr-grp@wipro.com](mailto:socopr-grp@wipro.com) / [Msoft-opr@wipro.com](mailto:Msoft-opr@wipro.com)), for registration from backend.

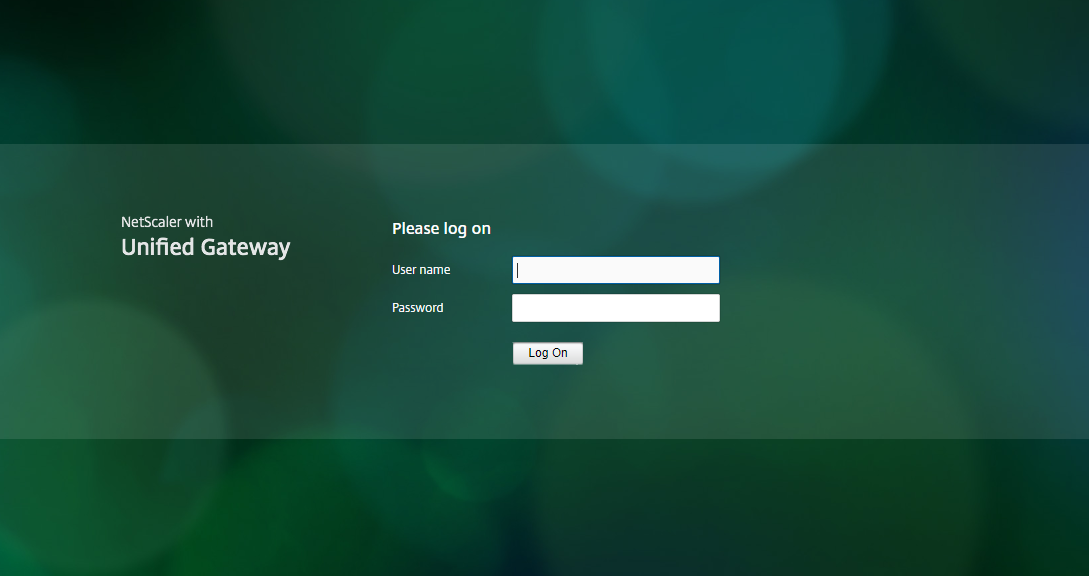
**Step-By-Step** Procedure

**Step 1:** Browse your respective VDI URL.

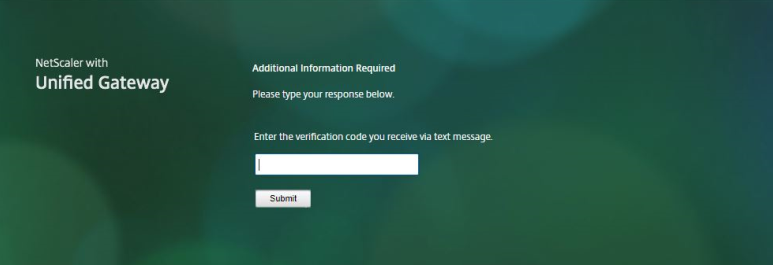
<https://pdc-myconnect.wipro.com>

https://pdc-ica-myconnect.wipro.com (For Charles Schwab Users Only)

**Step 2:** Please enter your User Name and Password and click on “Log On”



**Step 3:** After “log on” you will receive an OTP to your registered Mobile Number which is registered in your Mywipro>MyData>Official Details and registered for MFA. Please enter the OTP as shown in the below screen. Click on “Submit”. You are able to Login successfully.



**Step 4** (Only if required):

If you get the below error even after entering the OTP, Please reset your AD Password and check once.

